

## **Direct Debit payment information for families**

Dear families,

Debitsuccess Pty Ltd is a leading provider of payments services in Australia. The company will be processing your childcare payments on behalf of Five Dock Public School P&C Association OOSH. Bookings will not be accepted until you have completed an enrolment form and banking details.

This is a compulsory payment method.

Debitsuccess will automatically debit money out of your preferred bank account. You can select either your Savings/Cheque account or your Credit Card account for fees to be deducted weekly, fortnightly or monthly.

When setting a payment amount please keep in mind your weekly fee, as the first initial payment will be your weekly fee x 3, due to our service policy requiring family accounts to remain two weeks in advance. (We ask that when setting the limit that you are servicing the weekly fee to ensure that your account does not fall in arrears). Fees are subject to change in Vacation care, this applies only if your child/children are in attendance.

**DISHONoured PAYMENTS:** If you have insufficient funds in your account, your transaction will fail. A dishonour/default fee of \$19.95 will be charged to your account. The failed transaction fee of \$19.95 will be debited from your account from Debitsuccess. This dishonour charge is not billed from Five Dock Public School P&C Association OOSH, it is billed from Debitsuccess.

If you select to use a Visa/MasterCard there will be a 2.14% surcharge (exclusive of GST) per transaction.

Direct debit from your nominated account will incur \$0.80 surcharge (exclusive of GST) for each transaction.

There is a one-off Administration fee of \$2.00 (exclusive of GST) that will be deducted from your account the first time you use Debitsuccess.

(Fees and charges are subject to change under Debitsuccess policy)

Debitsuccess will continue to use the payment information provided within your online enrolment until otherwise amended within Qikkids via a new DDR Form. Request this from the service or you can find online [https://fivedock-p.schools.nsw.gov.au/content/dam/doi/sws/schools/f/fivedock-p/supporting-our-students/2023/updates-may-2023/Debitsuccess\\_DDR\\_Form.pdf](https://fivedock-p.schools.nsw.gov.au/content/dam/doi/sws/schools/f/fivedock-p/supporting-our-students/2023/updates-may-2023/Debitsuccess_DDR_Form.pdf)

To view the Debitsuccess Privacy policy, please visit [www.debitsuccess.com.au/privacy-policy](http://www.debitsuccess.com.au/privacy-policy). You can also email Debitsuccess on [gkclients@debitsuccess.com](mailto:gkclients@debitsuccess.com) or call them on 1800 956 959.

We will commence Direct Debit payments, week commencing 3<sup>rd</sup> July 2023, this allows for all families to have their accounts in order and for service management team to data enter all DDR documents received.

Thank you for your support.

Kind regards,  
Management